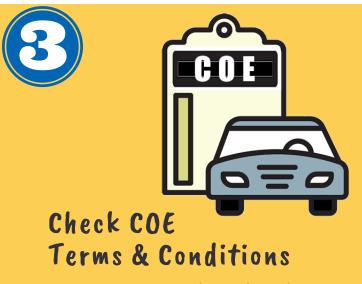
6 SMARTER WAYS TO BUY A MOTOR VEHICLE

Select a Reputable Retailer

- Do your research
- Make comparisons
- Buy from CaseTrust-SVTA* accredited retailer (www.casetrust.org.sg)
- Check if retailer is on CASE's watch list

(www.case.org.sg/companyalertlist)

*Singapore Vehicle Traders Association



 COE in price package listed as conditional or unconditional guarantee?



Understand Contract Terms & Conditions



- Obtain customer copy of signed sales contract
- Contract must clearly indicate all agreed warranty, service packages and car accessories, Certificate of Entitlement (COE), road tax and insurance
- Commit verbal agreements in writing
- Be aware of payment terms and schedules
- Negotiate for lowest amount of deposit to minimise risk
- Include all refund arrangements in contract
- Do not sign on blank forms



- Number of bids and bidding sequence regardless of COE condition
- COE rebate level (if any)
- Deposit requirements when bidding for COE
- Refund policy following failure to secure COE within the number of bids agreed

payments. All transactions must be accounted for.



Confirm Trade-In Information of Used Cars

Information on person or company your used car is being traded-in to must be indicated in the sales contract.



Contact CASE on Unfair Trade Practices

Contact CASE at 6100 0315 or submit complaint online at www.case.org.sg

Infographics by the Competition and Consumer Commission of Singapore www.cccs.gov.sg