

For Official Use  
Date Received:  
Ref No.:

## Complaint Form

*Note: Section 34 and 47 prohibitions in the Competition Act (Chapter 50B) came into force on 1 January 2006. Please note that your complaint should pertain to an anti-competitive activity that is in force as at 1 January 2006 or later.*

### A. Person/Organisation making the complaint

Title: Dr/ Mr/ Mrs/ Miss/ Ms      Surname:                      Given Name:

Address:

Postal Code:

Contact No./Fax No.:

Email address:

Are you representing an organisation (e.g. a company, association, partnership, or society) in making this complaint?

Yes      Please provide the relevant information relating to the organisation below.

No

Name of organisation on behalf of which you are making this complaint (if different from above):

Address:

Postal Code:

Contact No./Fax No.:

Email address:

### B. Who is the complaint against?

Name of organisation complained against:

Address:

Postal Code:

Contact No./Fax No.:

Email address:

Please describe the principal activities of this organisation:  
(e.g. beverages manufacturer, apparel wholesaler, food products retailer, construction, agricultural farming etc.)

### C. Relationship

What is your relationship with the organisation against whom the complaint is made?

- Supplier
- Customer
- Competitor
- Employee/Former Employee
- No Relationship
- Others

For "Others", please specify:

### D. Nature of Complaint

What is your complaint on?

- Anti-competitive activity *(Please complete Section E)*
- Unfair trade practice *(Please complete Section F)*

### E. Description of anti-competitive activity

Nature of anti-competitive activity complained against:

- Fixing Prices
- Bid Rigging (Collusive Tendering)
- Sharing Markets
- Limiting or Controlling Production/ Investment
- Conduct by Dominant Company which has the effect of harming competition (e.g. predatory pricing)
- Merger that substantially reduces competition
- Others

For "Others", please specify:

What are the goods and services to which the anti-competitive activity relates?

Please describe the anti-competitive activity you are complaining about and explain how it affects you or the organisation you are representing:

When did this anti-competitive activity start?

Is this anti-competitive activity still continuing?

- Yes
- No

If not, when did this anti-competitive activity end?

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Please list all evidence supporting your complaint and attach all such relevant documents to this complaint form: (e.g. agreements, minutes of meetings, business documents, circulars, correspondence, notes of telephone conversations etc.)  
Please also identify any part of the information that should be treated as confidential.

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Details of other parties who may be able to provide further information regarding your complaint

Name of party	Contact Details
Name of party	Contact Details
Name of party	Contact Details

#### F. Description of unfair trade practice

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Have you approached the Consumers Association of Singapore (CASE) / Singapore Tourism Board (STB) who are the first points of contact for consumers and tourists, respectively to handle your complaint?

Yes

No

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What are the goods and services to which the unfair trade practice relates to?

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Please describe the unfair trade practice (eg, false or misleading claims relating to a consumer transaction and/or any of the unfair trade practices specified in the Second Schedule of the Consumer Protection (Fair Trading) Act) you are complaining about and explain how it affects you or the organisation you are representing

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Please provide all evidence supporting your complaint and attach all such relevant documents to this complaint form (e.g. receipts, photos, supporting documents, etc.)

#### G. Declaration

I certify that the information is true, correct and made in all good faith. I note that *section 77* of the Competition Act (Chapter 50B) and section 12Q of the Consumer Protection (Fair Trading) Act (52A) makes it an offence to supply false or misleading information to CCCS.

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Name:

Date:

Signature:

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**Notes:**

**Section 77 of the Competition Act (Chapter 50B) states:**

- 1) **Any person who provides information to the Commission, an investigating officer or an inspector or any person authorized, appointed or employed to assist the Commission, investigating officer or inspector, in connection with any function or duty of the Commission, investigating officer or inspector under this Act shall be guilty of an offence if**
  - a. **the information is false or misleading in a material particular; and**
  - b. **he knows that it is false or misleading in a material particular or is reckless as to whether it is.**
- 2) **A person who –**
  - a. **provides an information to another person, knowing the information to be false or misleading in a material particular; or**
  - b. **recklessly provides any information to another person which is false or misleading in a material particular,**

**knowing that the information is to be used for the purpose of providing information to the Commission, an investigating officer or an inspector or any person authorized, appointed or employed to assist the Commission, investigating officer or inspector, in connection with any function or duty of the Commission, investigating officer or inspector under this Act, shall be guilty of an offence.**

**Section 12Q of the Consumer Protection (Fair Trading) Act (Chapter 52A) states:**

- 1) **Any person who provides information to the Commission, an investigation officer or an authorised assistant mentioned in section 12I or 12J in connection with an investigation mentioned in section 12G(1) or any offence in this Part, knowing the information to be false or misleading in a material particular or being reckless as to whether the information is false or misleading in a material particular shall be guilty of an offence.**
- 2) **A person who provides information that is false or misleading in a material particular to another person**
  - a. **knowing that the information is to be used for the purpose of providing information to the Commission, an investigation officer or an authorised assistant mentioned in section 12I or 12J in connection with any function or duty of the Commission or investigation officer under this Act; and**
  - b. **knowing the information to be false or misleading in a material particular, or being reckless as to whether the information is false or misleading in a material particular, shall be guilty of an offence.**
- 3) **A person who is guilty of an offence under subsection (1) or (2) shall be liable on conviction to a fine and not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or to both.**